LIFE SCIENCES COMPANY FREES UP RESOURCES BY UTILIZING DOMESTIC SOURCING

CHALLENGE

As life sciences company Auxilium has grown their product portfolio and revenue over the years, their need for more robust systems and skilled IT professionals has also grown. Strategically, Auxilium wanted to maintain a lean internal IT staff while implementing state of the art systems to support their growing business. The company needed a long-term partner that could be flexible and nimble with the IT needs of a large and dynamic organization.

SOLUTION

Rural Sourcing provided the resources necessary to do the "heavy lifting" of systems implementation and ongoing systems support. Our colleagues helped with Auxilium's SAP ECC 6.0, Solution Manager, and BPC server support and maintenance needs as well as aided in system upgrades and implementation of the company's RFID system.

RESULTS

By taking the pressure of day-to-day support and maintenance off of Auxilium's internal team, we've been able to help them keep a lean IT department. In turn, this has freed up resources to focus on R&D, product portfolio development and other business investments.

Having the support necessary for their ERP systems from Rural Sourcing has enabled Auxilium to implement and maintain first-class commercial systems without adding the headcount necessary to maintain these systems. This in turn allowed Auxilium to reinvest the cost savings back into their core business.

An advantage of working with Rural Sourcing is our ability to be agile and nimble with companies' changing business needs and growth, just like at Auxilium. Due to our unique domestic sourcing model, we're able to provide our services and deploy quickly at an affordable cost. Our team is built to scale with growing companies that have continually changing business needs, while quickly familiarizing ourselves with the individual culture and business practices of our clients.

Technologies: SAP, BASIS, ABAP, Security



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